



Bryan White <zebrafactcheck@gmail.com>

Why no answers?

Enock Nyariki <enyariki@poynter.org>
To: Bryan White <zebrafactcheck@gmail.com>

Fri, Sep 2, 2022 at 7:04 PM

Hi Bryan,

I am so sorry this email fell through the cracks. I usually respond within a day or two.

From now on, email me directly if you have any complaints or questions. I'll do my best to answer, or direct you to people who'll be best placed to respond.

Now, straight to your questions:

1. I am not aware of the emails from zebrafactcheck@gmail.com. If you want me to respond to the issues you raised, please forward me those email inquiries.

As you might know, we receive hundreds of emails daily, and some may fall through the cracks. We do our best to reply to serious inquiries at the earliest opportunity.

Regarding specific complaints, IFCN doesn't intervene. Those are handled by the signatory & any statutory press regulation body it may be signed up to in its own country.

When users feel that a signatory has made a serious violation of the [code of principles](#), they're welcome to submit a complaint. The IFCN director and advisory board act on those that have merit.

See more on our [Complaints Policy](#).

2. Requests to make corrections to fact-checks are sent to specific [signatories](#). You could visit the organization's website to get the particular channel to use, or I can help you get that. All members of the network commit to an **open and honest corrections policy**. If the issue is serious and remains unresolved, an independent assessor will examine it and recommend it accordingly.

Let me know if you have further questions.

Have a wonderful weekend.

Thank you!

Best,

Enock Nyariki
Community and impact manager
The International Fact-Checking Network
[@enocknyariki](mailto:enocknyariki@poynter.org) | [@factchecknet](https://www.factcheck.net)



[Quoted text hidden]