



Bryan White &lt;zebrafactcheck@gmail.com&gt;

## Continued failure on complaint submission

2 messages

Bryan White &lt;zebrafactcheck@gmail.com&gt;

Thu, Aug 17, 2023 at 1:37 PM

To: [REDACTED]

Dear Deirdre Gonsalves,

I'm still experiencing the upload error while trying to lodge a formal complaint about an IFCN signatory.

Assuming there's a problem with the IFCN website services, I am sending the fundamentals of the complaint to you directly.

Please confirm receipt.

### Submit a Complaint

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Name  
Bryan W. White

Email Address  
zebrafactcheck@gmail.com

Signatory Organization  
Snopes.com

Which commitment of the code do you think the signatory is violating?  
This example would show Snopes' failure to fix an obvious error in one of its fact checks for weeks after it was reported. This failure to fix an error violates the IFCN Code of Principles stipulating that signatories shall scrupulously adhere to an open and honest corrections policy.  
A corrections policy that in practice ignores significant error cannot count as open and honest, let alone scrupulously so.

Provide evidence of the potential violations Browse  
An Alleged Debunking Debunked Yet No Correction-2.pdf (255KB)

Have you reached out to the organization about this complaint?  
 Yes  
 No

Please attach proof of that attempt. Browse  
Screenshot 2023-07-16 005326.png (30KB)

Allowed file extensions: doc, docx, ppt, pptx, xls, xlsx, zip, pdf, jpeg, bmp and png.  
Multiple file selection is possible by holding down CMD on Mac or CTRL on Windows and then selecting files with a click.  
Max File Size Limit is 10 MB.

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Sincerely,Bryan W. White  
editor  
[zebrafactcheck.com](https://zebrafactcheck.com)

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**2 attachments**



**Screenshot 2023-07-16 005326.png**  
31K



**An Alleged Debunking Debunked Yet No Correction-2.pdf**  
256K

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**Bryan White** <zebrafactcheck@gmail.com>  
To: International Fact-Checking Network <factchecknet@poynter.org>

Sat, Aug 19, 2023 at 11:19 AM

[Quoted text hidden]

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**2 attachments**



**Screenshot 2023-07-16 005326.png**  
31K



**An Alleged Debunking Debunked Yet No Correction-2.pdf**  
256K